

## Appendix B Delivery Action Plan

Aim	Update
First class older persons accommodation with modern facilities, that is highly sought after	<p>Physical work to upgrade our Independent Retirement Living Accommodation will commence in the Spring 2023. Work is proceeding on the designs for the accommodation, consultation with tenants and procuring suitably qualified contractors.</p> <p>Consultation with residents took place in May 2022 on initial designs.</p> <p>The following pages contain some examples: -</p>
High quality onsite support promoting independence, tackling isolation, and maximising resident's health and wellbeing	<p>A review of the support planning documentation is complete. The new support planning IT module has also been introduced. This system will generate significant efficiencies the in provision of housing related support – and will reduce the need to hold sensitive information locally.</p> <p>Publicity material, including a tenant's scheme handbook has been reviewed, plus the Independent Retirement Living section of the RBC website has been refreshed.</p> <p><a href="https://www.runnymede.gov.uk/help-find-home/independent-retirement-living">https://www.runnymede.gov.uk/help-find-home/independent-retirement-living</a></p> <p>A staff handbook is also being put in place, reflecting best practice within the industry.</p> <p>An initial accreditation assessment (by EROSH) of the support provided in Independent Retirement Living took place week commencing 5<sup>th</sup> September.</p> <p>Accreditation for the service has been achieved</p>
A clear pathway into older persons accommodation with assistance where required	<p>Our draft Support with Moving Policy was approved at the September 2022 Housing Committee which details the support RBC will offer to older people wanting to move into Independent Retirement Living or into smaller accommodation.</p>
A partnership with Surrey County Council's Adult Care Services to ensure residents receive the 'right' care services where they are required	<p>The relationship with Surrey County Council Adult Care Services is improving. Meetings have been held with them to promote the Independent Retirement Living service at Runnymede Borough Council.</p> <p>Further work is still required to document the process of moving on from Independent Retirement Living into Extra or Residential Care Accommodation.</p>
Accommodation outside of Independent Retirement Living that meets the needs of older people	<p>A Local Lettings Plan has been put in place to restrict access to some accommodation for older people. Additional sites will be identified; the needs of older people need to be balanced against the needs of all parts of the community.</p>

## 2.0 CONCEPT - LANDSCAPE DESIGN

## RIBA Stage 0 Report

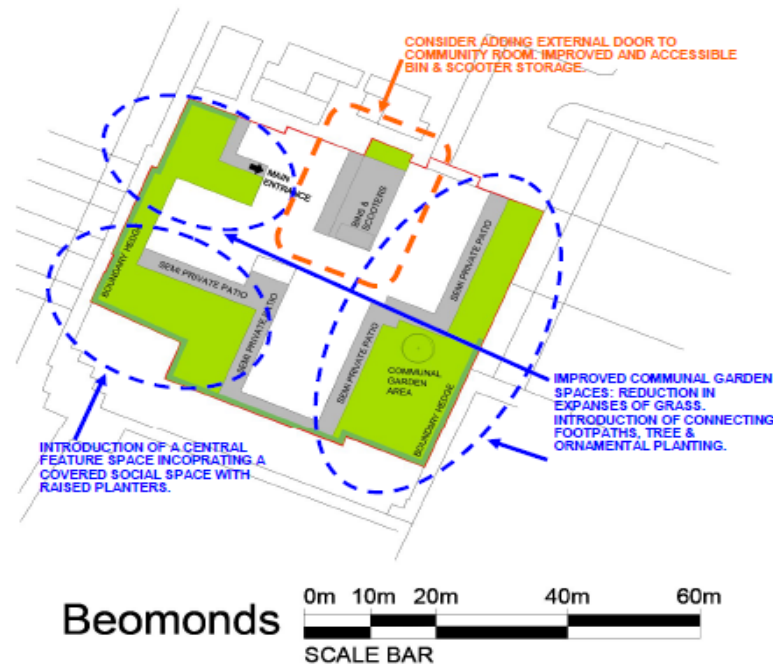
### 2.3 Landscape Design

The external environment associated with each IRL facility is considered a key component of the wider upgrade and refurbishment works. Visually attractive and cohesive garden spaces are seen as a major factor in providing a more attractive housing option to potential future residents.

Further to this, upgrades and refurbishments to external areas are expected to achieve some of the key objectives of the new RBC Older Persons Strategy. In particular outdoor spaces must be engaging, dementia friendly and encourage social interaction. Site entrances must be welcoming and reflect the Runnymede brand whilst retaining specific local community links. Where possible, external areas may also be equipped with modern, digitally enabled technology such as access control measures. External spaces must also allow for the site to function seamlessly with all necessary external storage provided, including mobility scooter storage.

Key design considerations that will be explored and developed across all IRL facilities include the following:

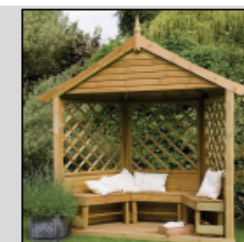
- Allowing for year-round and all-weather use.
- Moving away from a reliance on expansive grassed spaces.
- Provision of outdoor social spaces incorporating general seating and dining areas.
- Provision of accessible paths (incorporating mobility scooter manoeuvrability) paved in high quality robust and sustainable materials.
- Provision of raised planters of varying heights to allow for active gardening.
- Provision of well light external spaces.
- Provision of covered external space to allow for shade and inclement weather protection.



### PRECEDENT IMAGES:



IMPROVED COMMUNAL GARDEN SPACE



## 2.0 CONCEPT - INTERIOR ENHANCEMENTS

## RIBA Stage 0 Report

### 2.1 Material Considerations

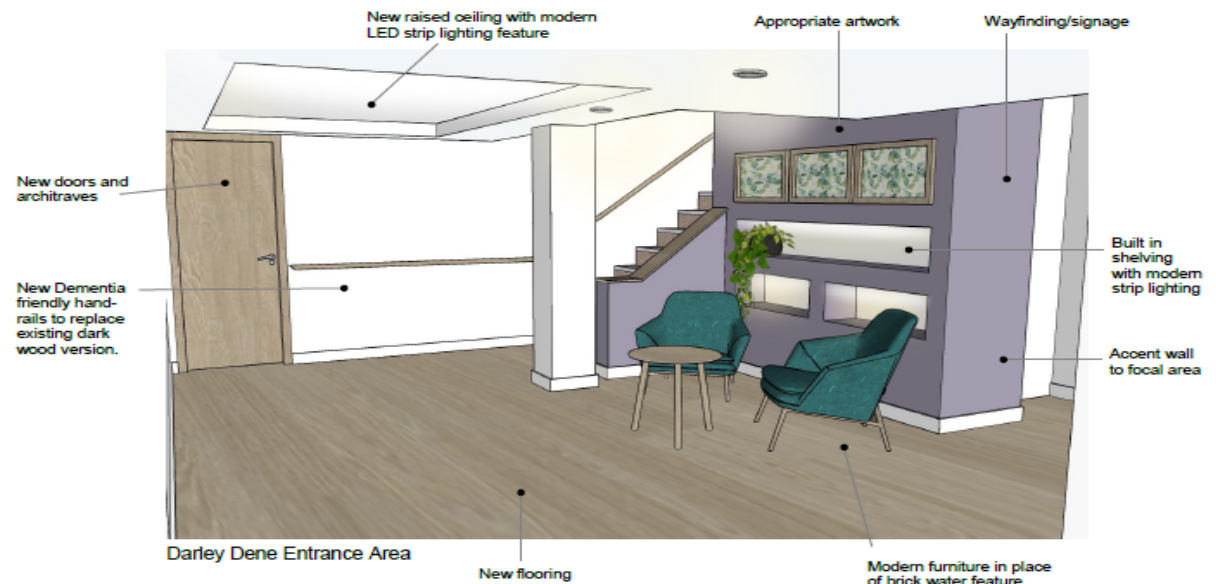
**Wall Finishes:** Redecorate throughout in accordance with the correct colour contrast LRV requirements for those who are visually impaired and to provide Dementia friendly environment. Develop a base palette which can be used throughout all future homes with the option of accent colours to help with wayfinding and orientation within the building based around the theme of nature. Applying an accent colour per wing provides identity and definition that residents can relate to. It can be limited in its use to avoid becoming overbearing, but will provide wayfinding and landmark identity as to which wing you are in.



**Feature Wall:** Provides focus to a communal area by providing a feature wall with a textured wall covering and combined with a fireplace or display unit to give a central point in the space.



**Lighting Considerations:** Proficient lighting should be provided if there is no natural light available. Spaces should be well lit with both overhead and wall lighting.



**Floor Finishes:** Upgrade to a modern luxury wood effect vinyl and suitable Dementia friendly carpets with consideration to providing suitable threshold profiles to reduce trips and falls.

**Door Finishes:** Remove dark doors and handrails and replace with a light timber finish to provide more of a domestic and warm feel. Bedroom doors can be painted to suit a colour theme and in accordance with the correct colour contrast LRV requirements for those who are visually impaired and to assist in providing Dementia friendly environment.





## 2.0 CONCEPT- INTERIOR ENHANCEMENTS

### 2.2 Furniture Fittings and Equipment Considerations

**Furniture:** Using modern non institutional chairs, tables and display units will provide a classic timeless aesthetic to communal areas. Selected upholstery fabrics should be robust and easily cleanable with the correct fire ratings for use in a communal setting which are appealing and tactile for residents to enjoy.



**Textiles:** Provide soft furnishings and window treatments which are robust and suitably selected to be Dementia friendly in terms of patterning and textures but equally adding to the feel of a modern and interesting interior.



**Signage:** Develop a clear signage and way finding strategy which includes

- Pictorial interpretation of room usage
- Large bold text
- Good contrast between lettering and background
- Fixed to door rather than wall
- Fixed at lower height of 1.2m

**Artwork:** Provide points of interest and meaningful reminiscence in communal areas and along any long stretches of corridors. Ensure this is done without creating a cluttered feel including providing pictures and artwork to create focal points within display units or open shelving. Themes can work well and are easily changeable if quick release frames are purchased. Consider themes such as local history/places of interest or nature and seasons.

